

# Telex Service

January 1974

Descriptive  
Leaflet

DLG 7

Telex service in the United Kingdom is a fully automatic teleprinter switching system, which enables subscribers to call each other at any time – day or night – and communicate in print.

Calls can also be made to telex subscribers in most other countries.

This leaflet gives general details of the service and the conditions under which it is provided. Separate leaflets are available on the different types of installation.



## **General method of operation**

The teleprinter is very similar to an electric typewriter in operation, but when a telex call is in progress, whatever is typed on either machine is repeated at the same time on the other.

Each installation has a number and provision for identifying itself by name by means of a unique 'answer-back-code'.

Calls are made by pressing a button to start the teleprinter and engage the line to the telex exchange, and then dialling the required number. If the distant installation is free to receive calls, the teleprinter starts up and automatically returns the 'answer-back-code'. The caller then types his message and a copy is printed on each machine.

Messages can be sent to another subscriber even when his office is closed and the teleprinter unattended provided that the power supply is left on. Receipt of the 'answer-back-code' confirms to the caller that the connexion has been made correctly.

Nearly all calls to telex subscribers abroad can be dialled direct but calls to certain countries have to be made via the operator at the International Telex Switchboard in London.

## **Terms of service**

Telex service is normally provided for a minimum period of one year.

## **Temporary service**

Temporary service can be arranged at special rates for shorter periods, subject to a minimum charge for one month's service. Rental is charged in periods of weeks and months for the period of service, at the same rate as for permanent service. Instead of the normal connexion charge there is a fixed charge of £36 towards the cost of providing and disconnecting the line.

Extra charges are payable for any apparatus additional to the basic installation.

## **Service and maintenance visits**

The teleprinter is easy to use, and instruction on its operation is given by one of our Telegraph Service Representatives, who also visits each installation periodically to ensure that the service is satisfactory.

A comprehensive Operating Handbook is provided for reference.

Regular maintenance visits are made by engineers and the equipment is overhauled when necessary. Normally no charge is made for these visits.

## **Optional facilities**

A number of items of apparatus can be associated with telex installations. These include printing reperforators and sprocket feed attachments.

The Telephone Sales Office will give advice on the equipment available to meet your requirements.

Certain other devices provided by private firms are permitted to be used with Post Office teleprinters. These include paper holders, hectograph carbon rolls, Ormig tape winders. Advice should be sought from the Telephone Sales Office before they are obtained.

## Charges

A variety of typical installations are shown in the table below. The full connexion charges are shown, but in certain instances reductions are made. The rentals include a line to the telex exchange, where appropriate.

## Please note

The charges shown in this leaflet are exclusive of Value Added Tax, and an amount in respect of VAT will be charged as an addition to customers bills.

Description of equipment	VAT exclusive connexion charge £	VAT exclusive quarterly rental £
The basic installation with a teleprinter 7E and dialling unit, and a power unit.	15	70
Telex installation with automatic message-transmission facilities. A teleprinter 7ERP, dialling unit, power unit, and automatic transmitter.	23	90
Basic telex installation with teleprinter 15 and a dialling unit.	15	72.50
Telex installation with teleprinter 15 having automatic message-transmission facilities, and dialling unit.	15	92.50
Basic telex installation with space saving console-mounted teleprinter 15.	15	80
Telex installation with space saving console-mounted teleprinter 15 having automatic message-transmission facilities.	15	100

## Call Charges inland

Dialled Inland telex call charges are determined by the distance and duration of the call.

The charge for calls connected with the assistance of the Post Office operator is for a minimum period of 3 minutes, and then for one-minute periods.

Between subscribers	Dialled calls Seconds for 1p	Operator assisted calls charge per minute or part of a minute (3 minutes minimum)
On the same telex centre, and up to 35 miles apart.	60	1p.
On centres 35 to 75 miles apart.	30	2p.
On centres over 75 miles apart.	15	4p.

## Call Charges International

All direct-dialled calls to European countries are charged in 1p units, but the amount of time bought varies with the country called.

Calls beyond Europe, most of which can be obtained automatically, are charged in one minute periods with a 1 minute minimum charge. Examples of call charges are £0.75 per minute to Canada and USA ; £0.85 per minute to Australia and Japan. A small proportion of overseas telex calls have to be connected through the International Telex Switchboard and are charged for a three minute minimum period, and then for one minute intervals thereafter.

Other information, including the details of the call charges to all overseas countries to which telex service is available, is given in the preface of the Telex Directory.

## Removals

If a basic installation is moved to a new position in the same building, a charge of £10 is made. A move to a different building calls for a new installation provided under a fresh agreement, and the standard connexion charge applies.

## Bills

Telex bills are normally sent out quarterly and cover one quarter's rental in advance and the calls for the previous quarter.

## Directories

The United Kingdom Telex Directory has two sections. The first lists subscribers in alphabetical order of name, followed by address, telex number and 'answer-back-code'. The second section is in alphabetical order of 'answer-back-code' together with telex numbers and subscribers name.

Subscribers receive, free of charge, a fully revised directory every six months in April and October.

Extra copies of the directory can be purchased for 30p. each. A directory with stiff cover is also available for 50p. If required one stiff-covered directory can be provided instead of the free standard copy, for a charge of 20p.

Telex directories for other countries can be purchased through the Telephone Sales Office.

## Telegrams

Inland and International telegrams can be sent by telex to the Post Office Inland and International Telegraph Services. No charge is made for the telex call to the office and normal telegraph rates apply for the message.

## Stationery

Subscribers are responsible for providing their own stationery and teleprinter ribbons, and these can be purchased from :-

The Controller  
Post Office Supplies Dept  
SND 4/2  
Wheatstone Road  
Dorcan  
Swindon  
Wilts, SN3 5HG.

Telex 449213  
(POSTORE SWINDON)

Stationery and ribbons can be purchased from other suppliers provided that they conform to the Post Office standards.

---

The charges and rentals in this leaflet are correct as at 15-10-73. The charges and rentals may subsequently be revised by the Post Office.

**We do our best to supply our customers with the equipment they ask for, but we may have to provide equipment that does not accord exactly with the illustrations in this leaflet.**