Reliance



Reliance PABX3 for Hotels



Reliance PABX3

To call Reliance PABX3 'new' may not be telling the whole truth.
To say PABX3 is something old, and something new, may be a bit more honest.
What do we mean by something old ?
Well, today, a guest often feels nothing more than a part of the machinery that keeps the hotel ticking over smoothly and efficiently
Cordless boards can kill the friendly, personal touch hotels rely on to build their reputations.
PABX3 provides this efficient, personal service where all guests' requirements can be obtained by asking the operator
These days it's worth its weight in gold to guest and progressive management alike.

So what's new about Reliance PABX3 ?
Take a look at the smart, new, low-line operator's console finished in teak with green and black working surfaces. You're looking at the controls of one of the world's most sophisticated telephone systems.
PABX3 is ideal for hotels requiring more than 50 extensions. The sky's the limit for exchange capacity
In systems with up to 800 extensions each room is individually identified on the switchboard so your operator does not have to ask who is making the request. This is impossible with a cordless-type switchboard without costly additional equipment.
The following facilities are available

Message Waiting and Call Security letter and key rack installed at the Reception Desk of the Belfast Europa.



The Royal Lancaster London, one of the many international hotels with a Reliance PABX system.

Outgoing calls
Guests can either dial their own local or STD calls – or get them through the operator

Metering
All local and STD calls are automatically recorded and displayed on a meter panel in reception, so that telephone charges are always available.

Call restriction
Calls whose value cannot be recorded on the meter panel, eg telegrams and other non-STD calls, can only be made through the operator who can record the charges.

Incoming calls
Incoming calls are controlled by the operator

Internal calls
The exchange is designed so that guests' extensions call each other through the operator but guest-to-guest dialling can be provided if required.
Staff extensions are barred from dialling guests.

Hotel services
By dialling a single digit, guests can call Room Service, Reception, Housekeeper and any other hotel services. Dials incorporating symbols denoting the various services can be supplied.

Message Waiting
A Message Waiting panel, with illuminated push-buttons for each guest room, can be provided in the reception area.
If a message is left during a guest's absence, the receptionist pushes the appropriate button which lights up. At the same time, a small lamp on the guest's telephone is lit.

Message Waiting and Call Security
Reliance have developed a variation of the standard Message Waiting system. This includes a letter rack and exclusive cut-off device which ensures that, when a guest returns his key to reception, his room telephone is automatically disconnected and unauthorised calls prevented.



Operator assistance
During an outside call, guests can call the operator for advice or information by pressing a push-button on the telephone.

Emergency
Guests can dial an easy-to-remember number in case of an emergency This activates alarm lights and bells at the switchboard to command the urgent attention of the operator

Night service
Various arrangements for night service are available.

Some of the many international hotels where Reliance PABX plays a major part in day-to-day efficiency

Cavendish Hotel, London
Hyde Park Hotel, London
Park Lane Hotel, London
Royal Lancaster Hotel, London
Skyline Hotel, London Airport
Lowndes Hotel, London
The Europa, Belfast
Unicorn Hotel, Bristol
Pennine Hotel, Derby
Five Bridges Hotel, Gateshead
Merion Hotel, Leeds
Bridgford Hotel, Nottingham
Dukes Hotel
Strand Estate Hotel
White House Hotel
Gatwick Airport Hotel
Anglers Hotel, Runnymede
Mercury Motor Inns, Leeds, Basingstoke, Wirral
Royal Gloucester Hotel
Stratford Hilton Hotel
Dragonara Hotels, Bristol, Leeds, Middlesbrough
Metropole Hotel
Park Tower Hotel

As part of our policy of continuous product improvement, the Company reserves the right to alter the specifications of any equipment without notice.

Reliance Systems and Services

Automatic Exchange Systems (PAX/PABX)
Clock and Time Recorder Systems
Closed-Circuit Television
Fire Alarm and Detection
Hotel Systems
Intercommunication Systems
Sound Broadcasting and Staff Location
For information on any of the above services please contact the Reliance Advisory Service at any of these addresses.

Reliance Head Office and Regions

Reliance Systems Limited
Turnells Mill Lane
Wellingborough, Northants NN8 2RB
Telephone: Wellingborough 5000

Regional Main Offices

Central London Region
Kemble House
5 Kemble Street, London WC2B 4AN
Telephone: 01-836 1588

Southern Region
Reliance House
Mark Way Wested Lane
Swanley Kent BR8 8NH
Telephone: Swanley 67227

Western Region
18 Lawford Street, Bristol BS2 0DL
Telephone: 0272 551561

Eastern Region
Reliance House
Duck Lees Lane
Enfield, Middlesex
Telephone: 01-804 8282

Midland Region
Bradford House
286-292 Bradford Street
Birmingham B5 6HN
Telephone: 021-622 4811

North West Region
Wheatsheaf Industrial Estate
Swinton, Manchester M27 2SB
Telephone: 061 794 6811

North East Region
First Avenue
Tyne Tunnel Trading Estate
North Shields
Northumberland NE29 7SS
Telephone: 089-45 76611

Scottish Region
123-145 North Street
Glasgow C3
Telephone: 041-221 7377

Publication No 154
5014

Reliance
A member of the GEC group