Superset 4125 - Enhanced Digital TAPI Display Telephone

The multi-line SUPERSET 4125 is the ideal solution for professional and management staff, and call centre agents requiring enhanced access to PBX system features and options.

Highlights

  Multi-line telephone
  20-character illuminated display screen
  TAPI 2.1 Compliant (via RS232 Interface)
  3 softkeys
  Half Duplex Hands-free
  14 Personal Keys
  Dedicated headset interface jack
  Built-in tilting stand
   Compliant with FCC volume control and hearing aid compatibility rules

Superset 4125 Features

Visual Interface
The SUPERSET 4125 features an easy-to-read 20-character illuminated display screen that provides users with a range of visual information, including calling line ID, call status, time and date, and messaging. In conjunction with the display, three softkeys provide context-sensitive prompts that ensure the user has easy and immediate access to system features relevant to the situation - reducing user uncertainty and error when handling a call. The SUPERSET 4125 also features a large message waiting lamp, plus red LED indicators on Personal Keys and the Microphone Key to indicate status.

SuperKey Access to Programming
The SuperKey and interactive display on the SUPERSET 4125 provide an intuitive way to program the telephone's fourteen Personal Keys for feature access or speed calls. Users simply toggle through a displayed menu of functions, selecting those they wish to program or adjust. When associated with the display and the telephone's three softkeys just below the display screen, the SuperKey provides access to special telephone features.

Programmable Personal Keys
The telephone's fourteen Personal Keys can be programmed for system feature access, speed calling, or as line appearance keys.

Handsfree Operation/Off-Hook Voice Announce
The SUPERSET 4125 supports hands-free operation with a Speaker Key for turning the telephone's built-in speaker on and off, and a Microphone Key that allows the microphone to be turned off for privacy during an on-hook call. Depending on system availability, the SUPERSET 4125 will also support off-hook voice announce, enabling attendants/secretary's to inform those on the line of an important incoming call.

Simplified Feature Access

The SUPERSET 4125 provides simple access to a range of features, including:

Sending and receiving messages
Last number redial
Transferring calls
Setting up conference calls
Canceling call features in progress
Placing and retrieving calls on hold
Adjusting volume of receiver and volume and pitch of ringer
Adjusting display screen contrast

Sleek Design
The SUPERSET 4125 features the sleek SUPERSET 4000 Series design. Its dedicated headset interface jack eliminates the need for a headset amplifier box and is ideal for call center environments. Available in dark charcoal gray and light dove gray, the telephone has a built-in tilting stand to provide multiple desk positions, and can also be wall mounted.

Context-Sensitive Display
Prompts associated with the three softkeys reduce user uncertainty by indicating the correct procedures.

Tapi Interface

The Superset 4125 computer-attached telephones with the Mitel TAPI (Telephony Application Programming Interface) Desktop software are geared for small user groups on SX-2000 systems who want to enable Windows-based Computer Telephony with their TAPI 2.1 compliant applications. User groups can be from 1 to 80 users, with 25 to 40 users representing the most typical customer user group size.

These users maybe service oriented, use telephones intensively and have off-the-shelf or custom-made applications that are TAPI 2.1 compliant. These applications range from intelligent integrated messaging, Personal Information Managers (PIMs), to custom applications for communications-intensive industries such as law, financial services, insurance, health care, and real estate.

The Superset 4125 computer-attached telephones with the Mitel TAPI Desktop software enhance the value of TAPI 2.1 compliant applications by providing the connectivity between the PC, the telephone and the SX-2000 PBX system.

Even when the PC is turned off, the Superset 4125 telephone continues to operate as a fully functional telephone.

Mitel's TAPI Desktop software is supported by the SX2000 LIGHT and SX-2000 MICRO LIGHT systems with a minimum software load of LIGHTWARE 29 Release 3.

Rules for computer-attached phones using Mitel's TAPI
Desktop software:
  - 1 phone per DNIC circuit
  - 16 phones per DNIC card
  - Maximum 100 phones per peripheral node
  - Maximum 200 phones per main control node

  - MSA-A-47 & MTSP-A-80 must be installed to enable
  TAPI functionality.

If more than 80 computer-attached telephones are needed for a main
control node, it is more economical to purchase the Mitel TAPI Client/Server
offering.

Specifications
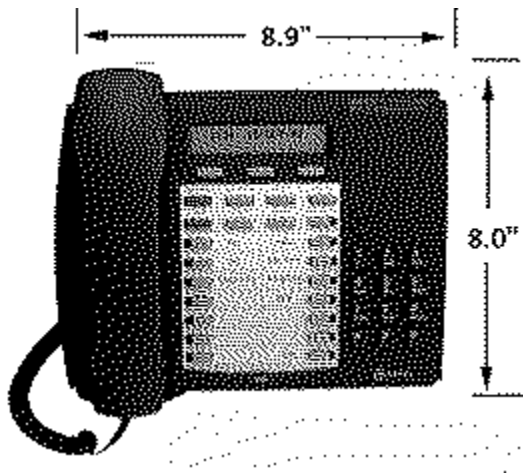
Width: 226.5 mm (8.9 in.)
Height: 204.1 mm (8.0 in.)
Storage temp. range: -25ºC to +70ºC (-13ºF to +158ºF)
Operating temp. range: 0ºC to +50ºC (+32ºF to +122ºF)
Storage/operating humidity range: 0% to 90% (non-condensing)
Loop length: 1,000 m (3,280 ft.)
Handset amplification meets FCC year 2000 Part 68 Rules for Volume Control and Hearing Aid Compatibility