

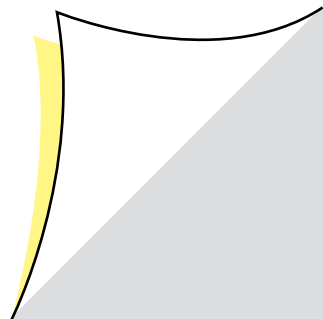


BIG Button phone

Userfriendly *Guide*



Lift flap





At a glance

Handset park

When the BIG Button phone is wall-mounted, you can hook the handset on this if you need to temporarily move away from the phone.

R (recall) button

Recall button for use with some BT Select Services and switchboards.

Memory label

For making a note of names and numbers stored in the Quickdial memories.

1.	6.
2.	7.
3.	8.
4.	9.
5.	0.
No:	

Store button

Allows you to store phone numbers in the Quickdial and One-touch memories.

Amplify button

This button allows you to amplify your voice or the caller's voice. Use the +/– buttons to increase/decrease the level of amplification on your call.

Handset hook

When the phone has been wall-mounted it keeps the handset in place.

S (secrecy) button

Held down, this button allows you to speak to someone in the same room without the person on the other end of the line hearing your conversation.

Indicator light

This will flash when the phone rings.

One-touch memory buttons

Enables you to quickly dial your most regularly used numbers or a stored number for emergencies.

Ringing volume, tone and amplification setting

The switches on the phone base give you the option to change the ringing volume, ringing tone and incoming or outgoing amplification.

Handset

To use the inductive coupler, switch your hearing aid to the T setting.

Quickdial button

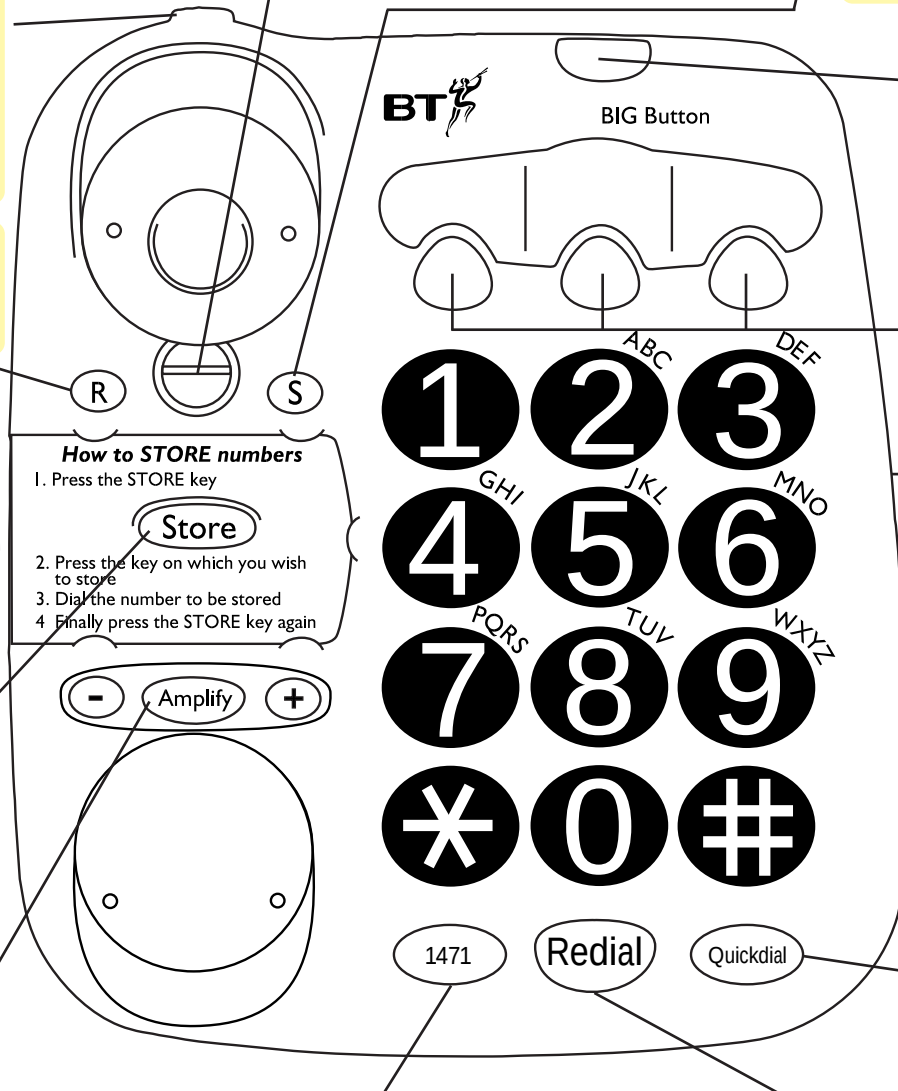
Enables you to dial up to 10 phone numbers stored in the memory.

Redial button

Redials the last number dialled.

1471 button

Allows you to check the phone number of the last person who called you.





Introduction

Your BIG Button phone is designed for ease of use and made to the high standards set by BT

We thank you for making the right choice and expect that your phone will give you many years of quality service.

Please read the instructions carefully before use, and keep this User Guide for future reference.

This user guide is available in the following formats:–

- Large Print.
- Braille.
- Tape recording.

If required, please ring BT on **Freefone 0800 800 150 (0800 243 123)** for textphone users only).

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Hints and tips boxes

In this user guide, we've included helpful tips and useful notes. These are shown in yellow boxes.



Installing your *BIG Button phone*

The emergency services can be contacted in the UK by dialling 999. You may also dial 112, which is valid in any country that is a member of the European Community.

You may not be able to make an emergency call in certain situations:

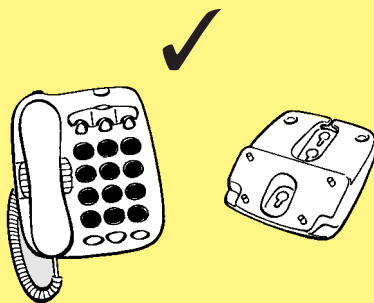
- If the telephone line is disconnected.
- If there is a fault on the line from your phone or on the network.

If your *BIG Button* phone is connected to a PBX (switchboard), you may have to dial an access number before 999 to contact the emergency services.

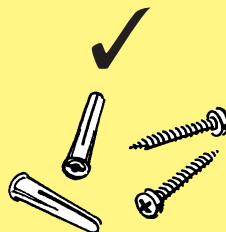
IMPORTANT

Check that your *BIG Button* phone is complete. When you unpack you should find:

BIG Button phone with telephone line cable attached and a plinth



Screws and wall plugs for wall mounting



Plan where you will put your BIG Button phone

It should be within two metres of a phone socket.

Do not stand it on carpets or other similar surfaces that generate fibres as this may reduce the ringing sound and clog inside mechanisms.

Your BIG Button phone can be positioned in three alternative ways:

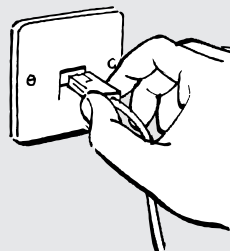
- Flat on a table surface.
- Raised position on a table surface.
- Wall-mounted.
See 'Wall-mounting' on page 14.

Do not cover or enclose the phone; allow a free flow of air to its surfaces.

Warning

Your BIG Button phone is only designed to be operated in a normal domestic or office environment. It should not be used in bathrooms or near water.

Plug your BIG Button phone into the wall socket



If you do not have a modern style socket, call BT on **Freefone 0800 800 150** and ask for a BT engineer to come and fit the correct socket.

This may be a chargeable service.

Ringer volume



Switch found on base of phone.

Set the volume of the ringer to
Either High, Low or Off.

Ringer tone select



Switch found on base of phone.

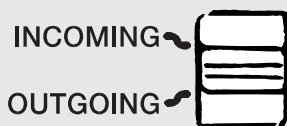
This switch allows you to select the pitch required for the ringer.

R1: For a low pitched tone.

R2: For a medium pitched tone.

R3: For a high pitched tone.

Amplify selection



Switch found on base of phone.

Choose between either incoming or outgoing settings. Incoming makes the caller's voice louder. Outgoing makes your voice louder at the other end of the call.

Using the Amplify button will increase the volume of all sounds that enter the microphone, so if you can, reduce any background noise whenever you use this feature.

Time Break Recall and Earth Recall selection



Switch found on base of phone.

Your phone will already be set to TB. If you are a residential customer this will help you to use some Network Services such as Call Waiting, as long as you subscribe to this service.

Call BT on **Freefone**
0800 **800 150** for details.

**Your BIG Button phone
is now ready for use**



Using your BIG Button phone

To make a call

- ① Lift the handset and listen for a dialling tone.



- ② Dial the number you require.

- ▶ To end the call, replace the handset.

To receive a call

When the phone rings pick up the handset and speak.

To redial the last number dialled

- ① Lift the handset.



- ② Press the **REDIAL** button. The phone will automatically redial the last number dialled.

To store phone numbers in the 'one-touch' memory

Your BIG Button phone has three 'one-touch' memory buttons.

These allow you to store three numbers that may be dialled at the touch of a button. These should be your most commonly used numbers.

You can store a phone number under each of these buttons and dial the number by pressing just the one button; so there is no need to dial the digits every time.

To store numbers in the memory, use the **STORE** button. This is located under the memory label which is underneath the handset. Push the plastic cover and label to the left to reveal the **STORE** button and instructions.

- ① Lift up the handset.



- ② Push label to the left.

- ③ Press the **STORE** button.



- ④ Press the 'one-touch' memory button under which you wish to store the number.



- ⑤ Enter the number you wish to store.

- ⑥ Press the **STORE** button again.



- ▶ The phone number is now stored. Please replace the handset.

Each memory location can store a maximum of 21 digits (numbers).

You can write the name of the person with which you wish to associate the number on the label provided or perhaps insert a small photo.

To dial a number stored in the 'one-touch' memory

- 1 Lift the handset.



- 2 Press the 'one-touch' memory button under which the phone number is stored.



The phone number is dialled automatically.

To store phone numbers in the Quickdial memory

Your BIG Button phone also has 10 'two-touch' memory locations in the keypad, which are dialled by using the **QUICKDIAL** button.

- 1 Lift the handset.



- 2 Press the **STORE** button.



- 3 Press the **QUICKDIAL** button.



- 4 Press the **0-9** keypad button under which you want to store the number.



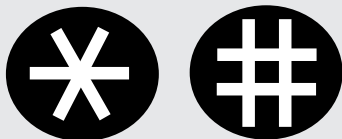
- 5 Enter the number you want to store.
- 6 Press the **STORE** button.

Store

- The phone number is now stored. Please replace the handset.

Repeat these steps for any other numbers you want to store, using a different **0-9** location for each one.

Stored numbers can include Select Services using the **★** and **#** buttons, and switchboard services that are appropriate.



Quickdial memory label

Use the memory label to keep a record of which **0-9** location code you have used for each number.

A large print version of this is included at the end of this user guide. See '*Quickdial memory label*' on page 19.

To dial a number stored in the Quickdial memory

- 1 Lift the handset.



- 2 Press the **QUICKDIAL** button.

Quickdial

- ③ Press the **0-9** location under which the number you require is stored.



- The phone number is dialled automatically.

You may hear the telephone exchange say 'Please hang up and try again'. This message does NOT necessarily mean your storing of numbers has failed.

To change numbers stored in the memory

To change numbers stored in the memory, simply repeat the process of storing the original numbers but enter the new number. The number stored in that location is automatically replaced by the new number.

Using the R button

This button is used with some network services **OR** if your phone line is connected to a switchboard.



To find out more about BT Select Services please call BT on **Freefone 0800 800 150.**

To use your Amplify button

Press the Amplify button to turn amplification on.



Amplify - and + allows you to select an appropriate setting between normal and maximum.

There are a total of four settings. The standard setting is for the amplify to be off.

The setting last used on Amplify will restore each time you turn amplify on.

To increase the amplification press the + button.



To decrease, press the - button.



To return to the normal setting, just press the amplify button again.

The red LED will light up to show when amplify is switched on.





Wall-mounting

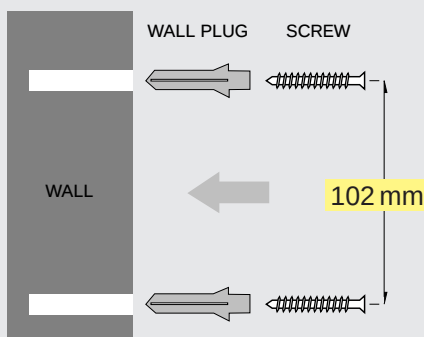
Your BIG Button phone can be wall-mounted using the screws and wall plugs provided.

Use the plinth of the BIG Button phone as your wall-mounting template to pencil on the wall a guide for the drill holes.

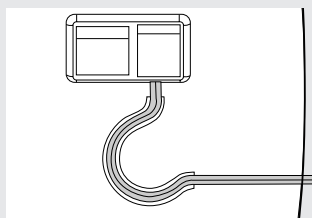
Before you wall-mount your BIG Button phone, check that:

- *the wall can support the weight of the phone;*
- *the position you choose leaves sufficient space so that the phone is clear of any obstruction on the wall, such as a shelf or cupboard.*

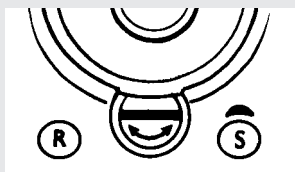
- 1 Drill two holes (diameter 8mm) for the screws vertically apart. Insert the wall plugs provided (if required).



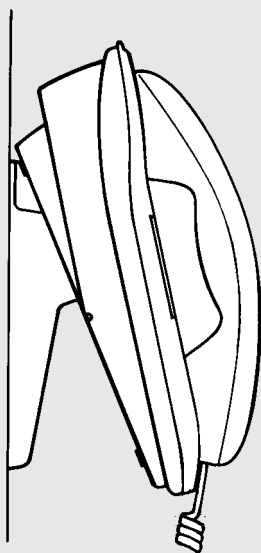
- 2 Drive the screws into the wall, leaving about 5mm free on which to hang the phone.
- 3 Press the phone line cable into the groove on the base of the phone, so that the phone lies flat against the wall.



- 4 Rotate the handset hook 180°, so that you can hang up the handset when the phone is wall-mounted.



- 5 Hang the holes on the back of the phone over the screwheads and gently pull the phone downward to make sure it is securely in place.



- 6 Feed the phone line through the bottom of the wall mounted plinth to allow the cable to rest flat against the wall.



Technical information

Connection information

- Your BIG Button phone may be connected to public networks in the United Kingdom.
- It may also be connected to switching systems that use tone (MF) signalling, with timed break or earth recall. If in doubt, your switch supplier or maintainer should be able to offer help. Advice on connection to BT switching systems can be obtained by dialling BT **Freefone 0800 800 152**.

Generally your BIG Button phone can be connected to any switchboard where a simple modern telephone can be used to make and receive calls.

How many phones can you have?

All items of telephone equipment have a Ringer Equivalence Number (REN), which is used to calculate the number of items that may be connected to any one telephone line. Your BIG Button phone has a REN of 1.5. A total REN of 4 is allowed from a single telephone line. If the total REN of 4 is exceeded, the telephones may not ring. With different telephone types there is no guarantee of ringing, even when the REN is less than 4. Typically 2 or 3 phones can be working simultaneously on the one telephone line.

For your records

Date of purchase:

Place of purchase:

Serial number:

(on base of the telephone)

Purchase price:

(for warranty purposes, proof of purchase is required, so please keep your receipt)

Guarantee

► **BT guarantees the product for one year provided that:**

- The goods have only been used for their intended purpose, and have not been subjected to misuse, or been wilfully or accidentally damaged.

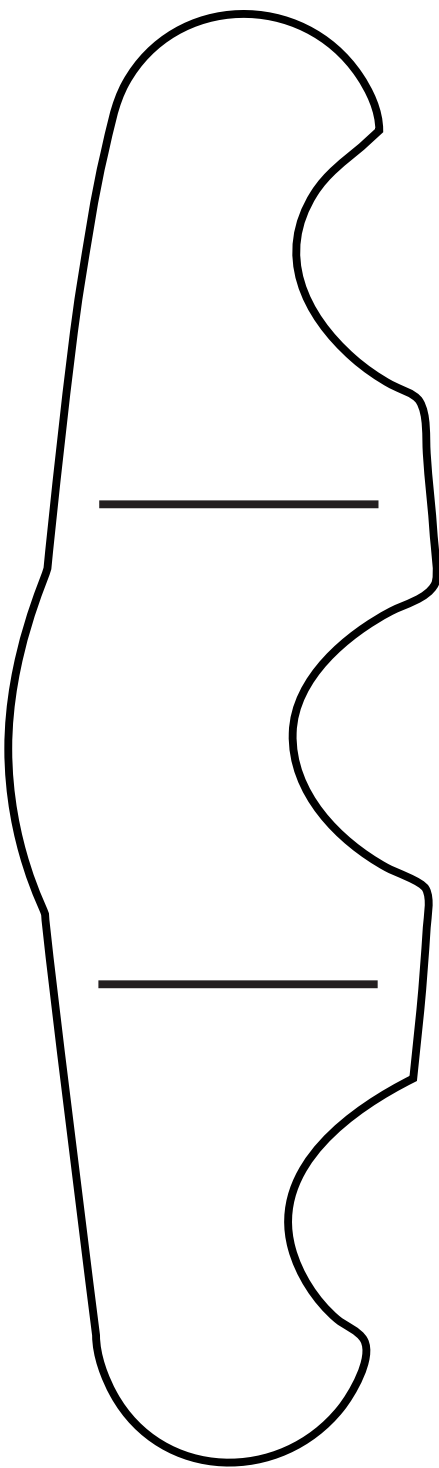
- The goods have not been tampered with or repaired by anyone other than BT, its staff or agents. If a fault does occur in this product, and you bought the unit yourself, provided that you return it to the place of purchase and produce your receipt, it will either be repaired or replaced free of charge. The terms and conditions of this guarantee do not affect your statutory rights.

● **Outside guarantee (after 1 year from date of purchase).**

We recommend that you call BT on **Freefone 0800 800 150**, or visit your nearest BT shop, and you will be informed of our recommended repair agents.

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1.	6.
2.	7.
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4.	9.
5.	0.
No:	



*Offices in Europe, North America,
Japan and Asia Pacific.*

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(Low Voltage Directive)

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in the instructions for use subject to
the conditions set out in them