

Making a video call

Note – The person you are speaking to must have a compatible (MVTs) videophone.

- 1 Make or answer a call as normal.
- 2 Lift the video display.
- 3 When you want to change to video operation, both press **VIDEO ON** within five seconds of each other.

The line goes dead and the screen turns blue for five seconds, then if there is an MVTs videophone at the other end a picture appears.

- 4 Use the CONTRAST and BRIGHTNESS keys to adjust your picture.

Note – Vigorous movement blurs the picture. Small movements, such as smiling, nodding or shaking your head will not cause a problem. Television quality and speed are not achievable over the telephone network.

- 5 Finish the call as normal. The screen turns blue and then switches off.

Relate 2000

Videophone

Lighting

- Use a good bright light source from behind the videophone, so that it illuminates your face
- The videophone performs best in daylight
- The best artificial light is from long life halogen bulbs
- Patterned backgrounds may cause problems; plain backgrounds are better
- Brightly-lit backgrounds may cause silhouetting; avoid side lighting
- Silhouetting may be reduced by pressing CONTRAST -
- Dim pictures may be improved by pressing BRIGHTNESS +
- If the picture is too red ask the other person to press SHIFT COLOUR +
- If the picture is too blue ask the other person to press SHIFT COLOUR -
- Sloping sunlight may cause problems.

Help

If you experience problems, refer to the User guide, which also gives the number of the free BT Helpline

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